

Customer information

2 Version

Declaration of decontamination

Dear Customer,

When your device is sent to MACHEREY-NAGEL, the confirmation of decontamination goes hand in hand. This not only serves to protect our service employees, but also your personal protection.

The cleaning process and further information can be found in this letter. With the signature at the end of the form, you confirm that the decontamination of the sent device has been carried out.

In the case of an incompletely completed decontamination certificate, an insufficiently cleaned device or a missing declaration of decontamination, we reserve the right to charge additional costs for cleaning or decontamination.

We reserve the right to refuse repairs for devices that are particularly dirty.

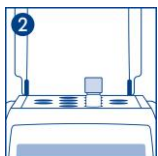
Thank you for your understanding and cooperation in maintaining the safety of our service staff.

How is the device cleaned?

In general, every device must be freed from external contamination. The further cleaning process of the device is product-specific.



NANOCOLOR® photometers must be cleaned on the surface. Liquid residues are to be removed with a pipette or absorbent cloths. Particular attention should be paid to the cuvette slot.



NANOCOLOR® heating blocks must be cleaned on the surface. If there are liquid residues in the bores, these must be removed with a pipette. Damaged cuvettes or broken glass must be removed.



URYXXON® devices must be freed from test strips and disinfected (housing and strip tray). Particular attention should be paid to cleaning the strip carriage.

QUANTOFIX® devices must be freed from test strips. The reflectometers have to be cleaned on the surface, paying particular attention to the cleaning of the strip slide.



Detailed instructions for cleaning or disinfecting the respective device can be found in the corresponding instructions for use or operating instructions. The latest version is available for download free of charge from our website (www.mn-net.com).

Contact

If you have further questions, please do not hesitate to contact us:

Technical support and customer service

Tel.: +49 24 21 969-333

E-Mail: support@mn-net.com

For orders (international)

E-Mail: sales@mn-net.com

Decontamination report



All devices sent to MACHEREY-NAGEL for repair or maintenance require a fully completed decontamination report. The signed report can be attached to the device in a clearly visible place or sent in advance by e-mail to repair@mn-net.com.

The form can be filled out by hand or on the PC with Acrobat Reader.



Please note that we only need the device and the associated power supply unit for the repair. We assume no liability for other items.

Device

Device name: _____ Serial number: _____

Error description: _____

With which substances was the device contaminated?

Name of the substances: _____

There is no contamination

Properties of the substances:



Explosive



Harmful



Radioactive



Toxic



Environmental hazard



Flammable



Corrosive



Biological hazard



Health hazard

None of the above properties

Description of contamination: _____

Cleaning agent: _____

Contact information:

Surname: _____ Name: _____

Phone: _____ Company: _____

Legally binding declaration:

With my signature, I confirm that the cleaning and decontamination has been fully carried out. I am aware that insufficient or non-executed cleaning can endanger the employees of MACHEREY NAGEL and lead to additional costs.



Place, Date: _____ Signature: _____